

### Gift Voucher Policy

#### How to use this gift card

- All gift cards purchased online cannot be redeemed for 48 hours after time of purchase to allow for payment processing and card delivery.
- Present this gift card on arrival to Pt. Leo Estate. We will then validate the gift card and process your purchase.
- This gift card is partially redeemable. Within the card's 36-month validity period, any available balance can be used for multiple purchases in any part of the Estate. However, any unused balance will not be refunded or credited upon expiry.
- For more information visit the customer service desk or for assistance with your gift card call our Customer Service Team on (03) 5989 9011.

#### Terms & Conditions of Use

- Treat this card like cash.
- Defaced, mutilated, or altered cards cannot be replaced, refunded or redeemed.
- Lost or stolen cards are unable to be refunded or redeemed, however can be replaced at the request of the purchaser, with the presentation of a valid ID
- This card is:
  - not redeemable for cash
  - cannot be used for payment of credit accounts;
  - must be redeemed prior to the expiry date shown on card;
  - will be void after expiry date;
  - is partially redeemable.
  - cannot be used for online purchases.
- Cash will not be given for any unused balance at any time.
- Unused balance on expiry of this card will not be refunded or credited.
- If purchase exceeds available card balance, the remainder of purchase must be completed with another payment method.
- The gift card holder is liable for all transactions on gift card except to the extent to which there has been fraud or negligence occurrence.
- Check available balance by calling 03 5989 9011.
- Pt. Leo Estate reserve the right to change any terms contained in these Terms of Use at any time.
- Changes to Terms of Use will be available on the Pt. Leo Estate website.
- All gift cards or vouchers purchased online cannot be redeemed for 48 hours after time of purchase to allow for payment processing and card delivery.